

# YOUR CHOICE MATTERS!

C O M I N G  
JANUARY 1, 2018



## WHAT DO I NEED TO KNOW?

**IF YOU ARE ELIGIBLE FOR COMMUNITY HEALTHCHOICES (CHC),** THE WAY YOU RECEIVE YOUR MEDICAL ASSISTANCE (ALSO CALLED MEDICAID) SERVICES WILL CHANGE JAN. 1, 2018.

If you receive Medical Assistance and have Medicare, are in a nursing facility, or receive services at home through an Office of Long-Term Living (OLTL) waiver, you may move to CHC.

**You will need to choose a CHC health plan for your Medical Assistance services.**

**CHC WILL NOT CHANGE YOUR MEDICARE BENEFITS.**

Community  
**HealthChoices**

**Questions?** Visit [www.HealthChoices.pa.gov](http://www.HealthChoices.pa.gov) or call the CHC Participants Hotline at **833-735-4416**.

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## HERE'S WHAT YOU NEED TO KNOW

### You can attend a CHC community meeting

- You should have received an invitation to community meetings.
- There are over 40 events with different meeting dates, times, and locations.
- These informational meetings are an opportunity to have your questions answered.
- Register and attend a community meeting at [www.healthchoices.pa.gov](http://www.healthchoices.pa.gov).

### Notices have been mailed

- You will receive a notice from the Department of Human Services.
- The notice is important. — Open it, read it, and don't throw it away! It will contain important information about CHC.

### Health plan information to be mailed

- You also will receive an information packet in early October. The packet will be marked with the CHC logo.
- The packet will contain information about the health plans, benefits, and things to think about when picking a health plan. It will also tell you how to enroll in a health plan.
- There will be a toll-free number you can use to call and ask questions, such as which providers and hospitals will work with each health plan.
- After the packets are mailed, you will receive an automated call to let you know

### THE IMPORTANCE OF CHOICE

You need to pick a CHC health plan for your Medical Assistance services

- **Making a choice** lets you decide.
- **If you do not make a selection**, a choice will be made for you.

the packet is coming.

- If you do not select a health plan, you will receive a follow-up call.
- If you are in a nursing home or have a service coordinator, you can talk to them about CHC.

### Learn about health plan options

- Discuss CHC and your health plan options with family members and important people in your life.
- Discuss CHC with your providers and ask which health plans they will work with.
- Get answers to your questions by contacting the health plans and the CHC call center.

### Selecting Your CHC Plan

- It's important that you read the materials and learn about the health plans.
- Think about which plans include your providers and services most important to you.
- You must pick a CHC plan by Nov. 13, 2017.
- If you do not select a CHC plan by Nov. 13, 2017, a CHC-MCO will be assigned to you.