

YOUR CHOICE MATTERS!

C O M I N G
JANUARY 1, 2020



WHAT DO I NEED TO KNOW?

IF YOU ARE ELIGIBLE FOR COMMUNITY HEALTHCHOICES (CHC), THE WAY YOU RECEIVE YOUR MEDICAL ASSISTANCE (ALSO CALLED MEDICAID) SERVICES WILL CHANGE JAN. 1, 2020.

If you receive Medical Assistance and have Medicare, are in a nursing facility, or receive services at home through an Office of Long-Term Living (OLTL) waiver, you may move to CHC.

You will need to choose a CHC health plan for your Medical Assistance services. The deadline is Dec. 20, 2019.

CHC WILL NOT CHANGE YOUR MEDICARE BENEFITS.

Community
HealthChoices

Questions? Visit www.HealthChoices.pa.gov or call the CHC Participants Hotline at **800-757-5042**.

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HERE'S WHAT YOU NEED TO KNOW

Attend a CHC community meeting

- You should have received an invitation to community meetings.
- There will be more than 70 events with different dates, times, and locations.
- These informational meetings are an opportunity to have your questions answered.
- To register for a meeting, call 1-833-735-4416 or go to www.healthchoices.pa.gov.

Notices have been mailed

- You will receive a notice from the Department of Human Services.
- The notice is important — open it and read it. Do not throw it away! Notices contain important information about CHC.

Health plan information to be mailed

- You also will receive an information packet in September. The packet will be marked with the CHC logo.
- The packet will contain information about the CHC plans, benefits, and things to think about when picking a CHC plan. It will also tell you how to enroll in a CHC plan.
- There will be a toll-free number you call to ask questions, such as which providers and hospitals will work with each health plan.
- After the packets are mailed, you will receive an automated call to let you know

THE IMPORTANCE OF CHOICE

You need to pick a CHC plan for your Medical Assistance services

- **Making a choice** lets you decide.
- **If you do not make a selection,** a choice will be made for you.

the packet is coming.

- If you do not select a CHC plan, you will receive a follow-up call.
- If you are in a nursing home or have a service coordinator, you can talk to them about CHC.

Learn about health plan options

- Discuss CHC and your health plan options with family and important people in your life.
- Discuss CHC with your providers; ask which CHC plans they will work with.
- Get answers to your questions by calling the CHC call center at 1-833-735-4416 or by contacting the health plans directly.

Selecting Your CHC Plan

- It is important that you read the materials and learn about the CHC plans.
- Think about which plans include your providers and services most important to you.
- You must pick a CHC plan by Dec. 20, 2019.
- If you do not select a plan by Dec. 20, 2019, a CHC plan will be assigned to you.