CHC Southwest Provider Summit

July, 2017
1. Why...are we here?

2. Who...is PHW?

3. What...Experience does PHW have?

4. How...does PHW Engage Stakeholders?
WHY ARE WE HERE?

Participants get appropriate and timely services

Providers get accurate and timely payments
Headquarters: Camp Hill, PA

Operations Center: Pittsburgh, PA

Local Offices: State-wide

Backed by… Over 30,000 employees

Serving… Over 11 million members

In 28 states

2 international markets
MLTSS EXPERIENCE

Go live 2018

200,000 + LTSS Members
Largest MLTSS plan in country
How PHW engages...

1. **LISTEN**: Field teams

2. **INCORPORATE**: Operations teams

3. **REPEAT**: On-going and Consistent
What has been done...

Over 3 years in PA
Building Relationships
Establishing Partnerships
What PHW will do...

SUPPORT:
- Pre go-live
- Post go-live
- On-going
ARE YOU CONTRACTED?

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