WE KNOW THE ACRONYMS AND TERMINOLOGY associated with Community HealthChoices (CHC) can be confusing. Keep this cheat sheet nearby for reference.

- **AAA**
  Area Agency on Aging
  These agencies provide and/or coordinate services to help older adults.

- **Applicants**
  Individuals who are applying for or re-applying for Medicaid, long-term services and supports (LTSS), and any other benefits DHS offers.

- **CHC-MCO**
  Community HealthChoices managed care organization
  Health insurance plans that are responsible for the physical health care and LTSS of their enrolled participants.

- **DHS**
  Department of Human Services
  Formerly known as the Pennsylvania Department of Public Welfare.

- **Dual-Eligible**
  An individual who receives both Medicare and Medicaid. In CHC, this includes individuals with Medicare Part A and/or Part B and Part D.

- **FED**
  Functional Eligibility Determination
  Questions asked to determine if an individual is clinically eligible for a nursing facility.

- **HCBS**
  Home and community-based services
  Also known as waiver services. Supports and services go beyond those covered by Medicaid to enable an individual to remain in a community setting rather than be admitted to a long-term care facility, such as a nursing home.

- **IEB**
  Independent Enrollment Broker
  An agency hired by the state to help people with the eligibility and enrollment process for CHC, HCBS, and nursing homes.

- **LIFE Program**
  Living Independence for the Elderly
  Different than HCBS; An option that allows people ages 55 and older to live independently while receiving services and supports that meet the health and personal needs of the individual. LIFE is a managed-care program that provides a comprehensive, all-inclusive package of medical and supportive services.

- **LTSS**
  Long-term services and supports
  Services and supports to assist individuals to perform routine daily activities such as bathing, dressing, preparing meals, and taking medications.

- **Medicare**
  A federal health insurance program for seniors ages 65 and older, and adults with disabilities who also receive Social Security Disability Insurance benefits.

- **NFCE**
  Nursing Facility Clinically Eligible
  An individual meets the criteria to receive services through a nursing facility.

- **NFI**
  Nursing Facility Ineligible
  An individual does not meet the criteria to receive services through a nursing facility.

- **OLTL**
  Office of Long-Term Living
  The office within DHS that administers programs for adults with physical disabilities and older Pennsylvanians and is responsible for oversight of the CHC program.

- **Participants**
  Those found eligible for the services/benefits for which they have applied.

- **SC**
  Service Coordinator
  A qualified professional who is the CHC–MCO’s designated point of contact for each participant’s person-centered service plan and coordination of services.

- **Waiver**
  The federal government’s way of allowing states to forego federal rules and allow states to provide Medicaid-funded services to people residing in the community who would otherwise be in an institution or nursing home.