Welcome to the Third Thursday MLTSS Webinar

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**Note:** Today’s presentation is being recorded and will be available on our website.
Third Thursday Webinar: Eligibility and Enrollment

October 15, 2015
Objective of Today’s Webinar

- Share information about Community HealthChoices with all interested parties
- Comparison: Discussion Document/ Concept Paper
- Outline important components of CHC regarding Eligibility and Enrollment
- Reminder: Concept Paper Comments Due October 16th
Components of Pennsylvania’s MLTSS Program

- Person-Centered Program Design and Service Plan Development
- Access to Qualified Providers
- Performance-Based Payment Incentives
- Preventive Services
- Quality and Outcomes-Based Focus
- Services and Supports Coordination
- Emphasis on Home and Community-Based Services
- Participant Education and Enrollment Supports
- Participant Protections

Pennsylvania’s Managed Long-Term Services and Supports
Key Areas of Stakeholder Feedback

- Streamline Enrollment
- Build on Successes of Existing Behavioral Health Managed Care System
- Improve on Home Modifications
- Maintain and Enhance Participant Directed Services and Budget Authority
- Address Limitations in the Nursing Facility Transition Process
- Provide Continuity-of-Care
- Employ Continuous Broad Stakeholder Engagement
Suggestions Incorporated Into the Concept Paper

• Streamline Enrollment:
  • Reworking the level of care determination tool and process
  • Using the Independent Enrollment Entity to shorten the enrollment timeframe

• Build on Successes of Existing Behavioral Health Managed Care System
  • Using the Behavioral Health MCOs to provide services for the entire CHC population
  • Developing coordination standards in the CHC and MCO contracts
• Improve on Home Modifications:
  • Plan to require the CHCs to contract with Home Modification Brokers for improved service coordination and access

• Maintain and Enhance Participant Directed Services and Budget Authority
  • Focus on opportunities to improve Financial Management Services through new procurement
  • Requiring participant direction and maintenance of Services-My-Way
• Address Limitations in the Nursing Facility Transition Process
  • Program evaluation and redesign
• Provide Continuity-of-Care
  • A 180-day continuity-of-care process will be required during transition
• Continuous Stakeholder Engagement
  • Participant Advisory Groups
  • MLTSS SubMAAC
  • Third Thursday Webinars
Eligibility

- Clinical (Functional) and financial eligibility requirements will continue for LTSS
General Eligibility Requirements

• Population
  
  – Adults age 21 or older who require Medicaid LTSS (whether in the community or in private or county nursing facilities) because they need the level of care provided by a nursing facility or an intermediate care facility for individuals with other related conditions (ICF/ORC);

  – Current participants of OLTL waiver programs who are 18 to 21 years old; and

  – Dual eligibles age 21 or older whether or not they need or receive LTSS.
Financial Eligibility

- The Office of Income Maintenance will continue to administer Medicaid financial eligibility process through County Assistance Offices.

- Individuals already financially eligible when CHC starts will not need to go through a different or additional financial eligibility process prior to CHC enrollment.

- All new applicants will need to be determined financially eligible.
Level of Care Process

- Individuals clinically eligible for long-term services and supports when CHC starts will not need a new level of care determination prior to enrollment in CHC.

- A standardized level of care determination tool will be developed to replace current tool

- The commonwealth will contract with an entity to perform the level of care determinations and redeterminations.
Enrollment Options

- An Independent Enrollment Entity will offer choice of CHC-MCO or LIFE program
The Independent Enrollment Entity (IEE)

• Independent enrollment entity (IEE) will be selected through a competitive procurement process to provide education and enrollment support

• Role:
  – Notify eligible participants including those currently receiving LTSS of upcoming transition from fee for service to managed care
  – Advise participants of available options
  – Facilitate the enrollment process for participants into the CHC-MCO or LIFE program of their choice
  – Use Intelligent Assignment logic for participants who do not choose a CHC-MCO
  – Annual notification to all enrolled participants of option to change CHC MCOs or transfer to a LIFE program
Covered Benefits in CHC

• Physical Health Care benefits will mirror physical health benefits specified in the Medicaid State Plan

• Pharmacy benefits will be consistent with the Medicaid State Plan along with wrap around coverage for Medicare Part D enrollees

• LTSS benefits will include those currently delivered by OLTL programs:
  – Nursing facility services
  – Home and community-based services
Key Programmatic Inclusions

- **Participant-Directed Personal Assistance Services** - will continue under CHC:
  - Agency model
  - Consumer employer model
  - Budget authority (Services My Way)

- **Financial Management Services (FMS)** - CHC-MCOs will contract with multiple statewide FMS vendors to process timesheets, make payments and manage all required tax withholdings for participants choosing employer or budget authority models.
• **Behavioral Health**- while carved out of CHC, coordination will be required between CHC-MCOs and existing HealthChoices BH-MCOs in each county

• **Home Modifications**- CHC-MCOs will contract with the brokers chosen by the commonwealth to access appropriate services

• **Nursing Home Transition**- CHC-MCOs will contract with NHT providers to identify NHT-appropriate participants and coordinate transition services
Questions or Comments?

Submit further questions or comments via email to:

RA-MLTSS@pa.gov
GoToWebinar Housekeeping: time for questions

Your Participation

- Please continue to submit your text questions and comments using the Questions panel.

For more information, please send your e-mail to RA-MLTSS@pa.gov

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